



15th January 2021

Dear Parents & Carers

The Department for Education have recently introduced a scheme to increase mobile data allowances for children and young people. This scheme is designed to help those families access the internet whilst they are remote learning.

This scheme is open to families who:

- don't have access to a fixed broadband connection
- cannot afford the additional data needed to access educational resources
- have access to a mobile device that uses a participating network
- are facing disruption to their face-to-face education, or have been advised not to attend school

To check if you are eligible we will need to know:

- what your mobile network is
- whether you are on a monthly contract or a Pay-as-you-go deal
(Do you top up your credit at a shop, if so you are likely to be a Pay-as-you-go customer. If you have a monthly direct debit, then you probably have a contract)
- The additional data you get depends on your mobile network. Some networks can't offer data to Pay-as-you-go (PAYG) customers.

EE

The recipient will get 20GB of additional data per month until 31 July 2021.

The offer is available to both Pay Monthly and Pay-as-you-go customers.

A text message will be sent to the nominated device once the additional data has been added to the account.

O2

The recipient will get 40GB of additional data per month until 31 July 2021.

The offer is available to both Pay Monthly and Pay As You Go customers.

A text message will be sent to the nominated device once the additional data has been added to the account.

Sky Mobile

The recipient will get 100GB of additional data.

The offer is available to Pay Monthly customers identified as needing this support.

Sky Mobile customers will be able to see the data uplift in their piggybank.

Sky Mobile will aim to process the request within 14 days.



Smarty

The recipient will get unlimited data until 31 July 2021.

The offer is available to both Pay Monthly and Pay-as-you-go customers.

A text message will be sent to the nominated device once the additional data has been added to the account.

SMARTY will aim to process the request within 14 days.

Tesco Mobile

The recipient will get 20GB of additional data per month until 31 July 2021.

The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.

A text message will be sent to the nominated device once the additional data has been added to the account.

Tesco Mobile will aim to process the request within 14 days.

Three

The recipient will get unlimited data until 31 July 2021.

The offer is available to both Pay Monthly and Pay-as-you-go customers.

A text message will be sent to the nominated device once the additional data has been added to the account.

Three will aim to process the request within 14 days.

Virgin Mobile

The recipient will get 20GB of additional data per month until 31 July 2021.

The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.

A text message will be sent to the nominated device once the additional data has been added to the account.

Virgin Mobile will aim to process the request within 14 days.

Vodaphone

The recipient will get unlimited data until 31 July 2021.

The offer is available to both Pay monthly and Pay as you go customers. Pay as you go customers must have a Big Value Bundle worth £10 or above to be eligible.

A text message will be sent to the nominated device once the additional data has been added to the account.



Personal information

For those applying for this offer please read the following Privacy Statement so you understand how your personal information will be used:

Privacy statement

1. For the purposes of data protection, I need to let you know that the Department for Education (DfE) is running the Mobile Network Offer through schools and their trusts or local authorities.
2. If the offer is taken up by an adult account holder, the school or social care team will share the account holder's name and mobile phone details with the DfE, who will share these with the relevant mobile network operator.
3. The mobile network operator will use that information to increase the data available for the account holder's mobile device, as long as they qualify for the offer.
4. The adult account holder's personal data is only shared with their mobile network operator for the purposes of the offer. No names of children or other adults, other than adult account holder, are shared with the DfE or the mobile network operator.
5. No personal information will be shared with the DfE if you do not want to take up the offer.
6. If you want to know more about how your personal information will be used before you take up the offer, we can send that to you first.
7. If you decide to take up the offer, you'll get a text message from the Department for Education with more information about your data protection rights.

How to apply

If you would like to apply for this offer, we will text you a link to complete a short online form requiring the following information:

- The name of the account holder
- The account holders' mobile number
- Whether the account is PAYG or a monthly contract (account holders with a monthly contract need to be over the age of 18)

This link will also be added to our website – <https://www.robertmellors.notts.sch.uk/news-and-events/letters-to-parents/>

If you are unable to access this form please email j.bridges@robertmellors.org.uk with the above information.

This information will then be forwarded to the provider to process. Please be aware it may take up to 2 weeks for data allowance to be activated.

You will receive a text from your network provider once your free data has been activated.

You can use this data to tether your phone to another device to allow internet access – for instance a tablet or laptop.

Regards

Mrs E Essex
Headteacher

